Kirklees Council

Council Plan and Performance Update Report

Quarter 1 2025/26

Council Plan Priorities Update – Quarter 1 2025/26

Introduction

This report provides an update on the 12-month deliverables outlined within the 2025/26 Council Plan. Progress updates in this report cover up until the end of June 2025 and further updates will be included in future quarterly reports.

The deliverables reported upon in this report relate to the four, three-year priorities outlined in the Council Plan. These are:

1. Getting the basics right – a balanced budget and a modern organisation.
2. Protecting the vulnerable and achieving inclusion.
3. Thriving people and communities – now and over the longer term.
4. Local economic growth, working with regional and national partners

These priorities don't aim to cover all the many services and programmes undertaken throughout the council, they aim to summarise the overarching strategic direction for our activity in the current context and with the resources that we have available.

You can find the 2025/26 version of the Council Plan at www.kirklees.gov.uk/councilplan.

Priority 1 – Getting the basics right – a balanced budget and a modern organisation

We've delivered several workstreams that are supporting improvements in service delivery across all areas of the council. We continue to have a good grip on our budget and have mitigations in place to control and manage demand-led budgetary challenges as they emerge. The 'Our Council' culture change initiative was launched in April, celebrating areas of strength and collecting ideas and feedback on areas where services want to do more. The initiative covers seven principles including 'getting the basics right'. We've delivered workshops, events, internal communications and surveys, with more work planned to promote and embed the principles over the coming year.

Getting the basics right for our high demand services and having more of a customer focus

Kirklees residents can now dispose limited amounts of household DIY waste for free at Household Waste & Recycling Centres at Emerald Street in Huddersfield and Weaving Lane in Dewsbury. In addition, Meltham HWRC now has an additional 20 parking spaces on site helping more people access the site and reduce some waiting times. Access to the skips on site has been improved making it easier for site users to dispose of garden, cardboard, and general waste.

In May 2025, Cabinet agreed a new Highways Capital Plan for 2025-27. This plan sets out £37.2 million of council investment over two years. This covers all aspects of highways essential works including road surfacing and potholes.

During the first quarter, we've continued to make progress with the implementation of the Customer & Access Programme. Work has included a focus on improving our digital offer for customers when reporting missed bins. We have also delivered internal workshops to collect ideas on how we can embed a more customer focused culture and make improvements to services.

Getting the basics right to be an efficient and effective organisation

At the start of the first quarter, Cabinet approved an action plan setting out how we will act on the recommendations from the Local Government Association (LGA) Corporate Peer Challenge, which took place in November 2024. Delivery is underway and an initial update was provided to Cabinet in July 2025 to share progress so far against delivery of the actions. In September 2025, the LGA will come back to Kirklees to undertake a progress review, and a report outlining the LGAs findings will then be published by the end of November 2025.

We have also begun to make progress in improving our approach to benchmarking and our quarterly corporate performance and finance monitoring for this first quarter, for example, by including a new quarterly capital financial monitor. We have also reviewed and made changes to our quarterly check and challenge process, allowing greater scrutiny and a more effective approach to reviewing performance against financial information and key risks at a service level, and to support services with benchmarking performance against other local authority areas.

Getting the basics right to ensure we have financially sustainable services

In July 2025, Cabinet approved the 2024/25 'Outturn' report – which reported an improved revenue position at the end of the last financial year. Subsequent financial management and grip is leading to a cautious Q1 forecast of £5.9m overspend this year, which is expected to come down through action during the course of the year. We have also produced and will be publishing a budget book, providing a breakdown of all service budgets. This will help support greater transparency and better service financial planning and management across all services in the council. During this last quarter, we have also been working on the development of a 3-year budget as part of September's MTFS (Medium-Term Financial Strategy), which will also include an updated strategy for sustainably increasing reserves over time. We have also drafted an approach to deciding on our priorities for securing additional external investment, which will be implemented by the end of the financial year.

Priority 2 – Protecting the vulnerable and achieving inclusion

Inclusive care and support

In June 2025, the Local Area Partnership was inspected by Ofsted and the Care Quality Commission for the arrangements we have in place for SEND and Alternative Provision.

In June 2025, Cabinet agreed funding to enable 18 new places for children with complex communication and interaction needs at New Mill Infants and New Mill Junior schools 'Additionally Resourced Provision'. In July, the Department for Education gave final approval for the provisions to be established.

We are progressing the projects to rebuild and expand two of our Special Schools. Woodley School and College will be rebuilt at Fernside Avenue, Almondbury, expanding to around 180 places with state of the art facilities and the new school site is now being prepared for building to begin. Joseph Norton Academy is being rebuilt on a site in Deighton, and the building work will begin in July 2025. Joseph Norton will be able to provide additional places for children with Social Emotional and Mental Health needs. Fourteen Kirklees schools have taken part in a pilot scheme of the Partnerships for Inclusion of Neurodiversity in Schools. The project was co-led with our Parent Carer Forum, Parents of Children with an Additional Need (PCAN), and brought together experts to work with a group of mainstream primary schools to offer training and enable greater understanding of neurodiversity in order to support children and families and strengthen relationships with pupils' families. A second phase of 10 primary schools is expected to start soon.

Work has begun to modernise day care facilities that will enable up to 40 adults living with complex learning disabilities and autism to access vital respite support. Existing premises in Heckmondwike will be transformed to modern facilities that will better meet people's needs. An inclusive organisation

As set out in our Inclusion & Diversity Strategy (2024-27), We want to be an organisation where our people and those we work with have equal access to opportunities and resources and feel valued for who they are. This will help us create a more cohesive, innovative, sustainable, and effective organisation that delivers better outcomes for everyone, and it will help us attract and retain staff, who will be able to deliver to their full potential.

This quarter, we have rolled out ringfenced apprenticeships for care leavers and our guaranteed interview pledge and developed new guidance for employee networks, to support them in their crucial role helping employee engagement. In June, we launched a new initiative aimed at making information more accessible for everyone in the community. As part of our ongoing commitment to inclusion, we published Easy Read guidance to help local organisations communicate more clearly with people who have learning disabilities, cognitive impairments, or low literacy levels.

Preventing homelessness and rough sleeping

On preventing homelessness and rough sleeping, we have enhanced our partnership working and strengthened our early intervention resources to ensure that we improve access to good quality, affordable accommodation and thereby prevent homelessness and rough sleeping occurring. This has included working closely with private sector landlords, supported housing providers and housing associations to increase the number of suitable homes available for those in acute housing need, developing a tenancy rescue pilot, and expanding options for leasing accommodation. This together with several other interventions has resulted in a month on month decrease in the number of homeless households in temporary accommodation since June 2024 including a reduction in households with children residing in B&B accommodation for over 6 weeks. Planning for the Renters Rights Bill/Act is also underway to understand its likely impact and communication with all relevant stakeholders will be shared after enactment.

Priority 3 – Thriving people and communities – now and over the longer-term

Children and Families

Kirklees Council continues to prioritise the wellbeing and development of children and families through strategic collaboration and integrated service delivery. A major focus this quarter has been strengthening partnerships with schools and educational settings, supported by long-term planning and investment in infrastructure, capacity, and modern learning environments. These efforts aim to ensure education remains responsive and community aligned. Our work with our mainstream schools in local Clusters, had begun to embed and is enabling support for children with additional needs.

Building on Children's Services' ambition to provide highly effective services to children and families, the Council is embedding integrated service delivery to support universal and targeted needs. This means that we provide the right help at the right time through the development of our inclusive support systems which is helping address the educational, emotional, and social needs of young people, fostering resilience and long-term positive outcomes.

Clean, Safe and Healthy Places

Housing safety has improved, with damp and mould cases reduced below target, 70% of fire safety assessments completed, and water quality rated low risk. Environmental sustainability remains a priority, with Kirklees earning a place on the CDP 'A List' for climate action. Projects like the Spen Valley Greenway upgrade and White Rose Forest plan are enhancing green infrastructure. Community tools and awareness campaigns are empowering residents to contribute to a healthier environment.

Through Safer Kirklees, the Council has tackled public safety issues, including anti-social behaviour and fire risks at Clough House, Birstall. Multi-agency operations using the Clear, Hold, Build framework led to 77 arrests and the seizure of illegal goods, showcasing the impact of coordinated enforcement.

A new Physical Activity Strategy is in development, with inclusive public health engagement underway.

Thriving Communities

Despite leadership transitions in the third sector, collaboration with Third Sector Leaders (TSL) remains strong. The UK Shared Prosperity Fund has supported 86 organisations through initiatives like Anchor Work and Community Networks. Community engagement remains active, with 76 new volunteering opportunities and 46 events hosted this quarter.

In this quarter, Kirklees Libraries have delivered inclusive, place-based services across 24 sites, supported by 400+ volunteers. Activities include rhyme time, arts and crafts, Talk English classes, and dementia-friendly sessions. Work has begun on relocating Dewsbury Library to the Walsh Building, with improved facilities and integrated services to support town regeneration.

Priority 4 – Local economic growth, working with regional and national partners

Investment & Place

The Kirklees Inclusive Economy Strategy (KIES) was formally approved at Council 16th July. It addresses the need for close collaboration with businesses and economic partners to identify growth, skills, and investment opportunities in Kirklees.

The Our Cultural Heart project is well underway, with progress on the food hall ongoing. Demolition of the old market hall is now complete and the distinctive paraboloid roof structures have been uncovered, and new glazing is being installed.

Progress is being made on the Dewsbury Blueprint projects with contractors on site at the Arcade, and a planned opening in the first half of 2026. The Market refurbishment and new Town Park obtained planning permission in June 2025. Work is on-going at Field House and the Civic Spaces project is underway and progressing well outside the Town Hall. The Bond Street improvements are complete.

Work is on-going to progress the Levelling up Funded project at Batley, public realm improvement plans in Cleckheaton and Heckmondwike, and tidy trader schemes to complement these plans. The Holmfirth Town Centre Access Plan works, with funding from West Yorkshire Combined Authority, are progressing well, focussing on improving accessibility, reducing congestion, enhancing pedestrian safety, and supporting sustainable travel in Holmfirth's town centre. The former Market Hall has been demolished, and improvements to the footways are well underway. Production of the Marsden Blueprint is underway, including consideration of the New Mills redevelopment.

Transport

The Kirklees Transport Strategy has been developed during 2024 and 2025, through close liaison with the West Yorkshire Combined Authority, neighbouring districts within and outside West Yorkshire and technical colleagues from across Kirklees. In a local consultation, we received responses from more than 2000 residents, businesses and local interested parties. Responses demonstrated majority support for the document's vision, objectives and policies. A detailed analysis of feedback was undertaken, and a final document is expected to be put to Cabinet for approval in September 2025.

On the Penistone Line Improvement Scheme, the Department for Transport have permitted we can drawdown up to £4.8M of Levelling Up Funding to deliver an Outline Business Case. The contract has been awarded to deliver before March 2026. On the Transpennine Route Upgrade, planning continues for the September rail disruptions, including planning for expected highways disruption.

Housing Growth

At Bradley Park, there has been continued progress on strategic acquisitions to improve access, with one property purchased, one progressing through contract discussions, and negotiations underway on a third. Dialogue with specialist legal advisors about progress on legal documents, including draft of development agreement, so that the project is ready to progress to procurement when access issues are resolved.

At Dewsbury Riverside, we continue to work with Homes England to progress the site including costs and viability work. Master developer procurement progressed; the preliminary market engagement document was published 11th July and we have already received several responses.

This section provides an update on progress against the Council's Key Measures. The Council's Key Measures provide insight into the performance of the council and demand on key council services. Below provides an example of how the information is presented and an explanation of what it means.

Example table, key and explanations

Benchmark key codes:

Demonstrates the performance/rate in Kirklees compared to the benchmark group. The colour of the shape demonstrates how the performance/rate in Kirklees compares to the benchmark group.

- ● = performance/rate in Kirklees is better than the benchmark group.
- ● = performance/rate in Kirklees is worse than the benchmark group.
- ◆ = performance/rate in Kirklees is the same as the benchmark group.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	614 (Q3 2024/25)		**Increase** by 5 children compared with Q2 2024/25 **Decrease** by 2 children compared with Q3 2023/24	● Kirklees - 61 Statistical Neighbours - 91 Children looked after rate per 10,000 children aged under 18 (2023/24)

Key Measure:

This is a description of what we are measuring.

Measure type:

What the measure is measuring - either performance or demand.

Latest value:

This shows the latest value that is available and indicates the period it covers. If the value is a percent the numerator and denominator will be provided in brackets.

Trend:

A line graph showing the data trend for the measure.

Latest value comparison:

The latest value will be compared to 3-months ago (12-months for annual measures) and 12-months ago (24-months ago for annual measures), how the measures is performing and the difference.

- Performance measures will be Better, Same or Worse
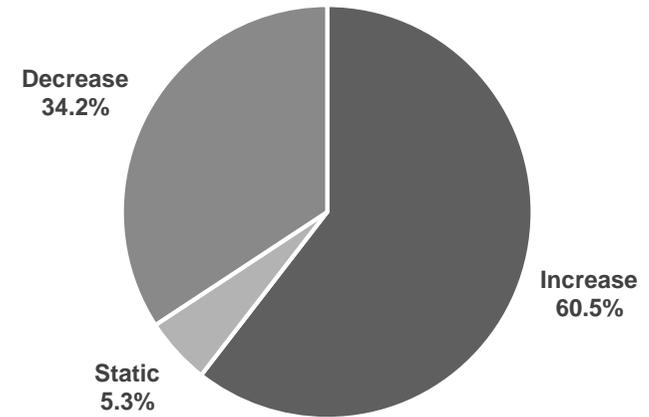- Demand measures will be Increase, Static or Decrease

Summary

The below charts summarise the direction of travel for measures reported in this section that have longer-term trend data available.

Direction of Travel - Performance Measures

Worse
42.0%

Better
51.9%

Same
6.2%
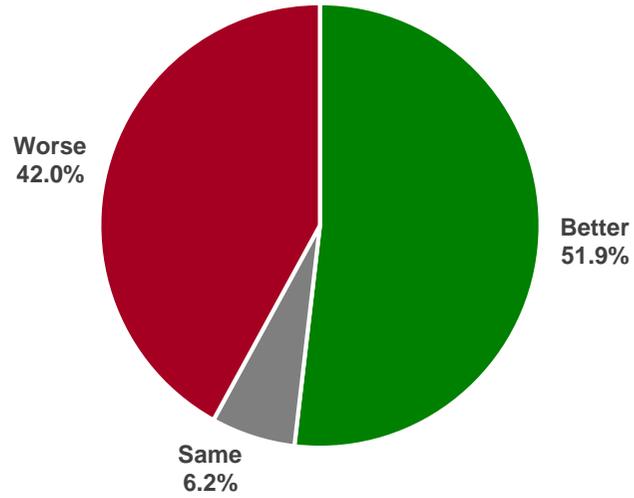
Direction of Travel - Demand Measures

Decrease
34.2%

Increase
60.5%

Static
5.3%

Adults and Health

Adults Social Care (ASC) Operation Key Measures

Quarter 1 2025/26

The number of people open to adult social care (all ages) has risen by 326 (6.5%) over the last 12 months. While the numbers are lower than the national average, the cause of the rise over the last 12 months is being investigated. Our approach to prevention is effective with less people coming through to services for formal care and support.

A priority of the Adult Social Care Change Programme is to reduce the number of younger people being placed into residential care and support them to live within their community, either with a package of care or a direct payment. We have seen a rise in residential, nursing and community placements (demand volume). Our numbers of younger people living in residential and nursing care remains high and further analysis will be completed on this cohort. We will continue to focus on how we support younger adults to live independently and how we plan for a smooth transition from children to adult services.

The numbers of older people (65+) living in residential care remains below the regional and national average which is a positive trend and supports our Home First approach both in the community and following a period in hospital. In the last quarter there has been an increase which we will closely monitor over the next quarter. The Adults Social Care Change programme is driving a change in practice which we expect to see reflected in performance.

Reablement continues to play a pivotal role in supporting individuals to regain independence following a period of illness, injury, or hospital discharge. The reablement pathway has been successfully redesigned, enabling more people to benefit from short-term enabling support which maximises independence. Early data suggests that individuals who receive timely reablement support are significantly less likely to require long-term care packages. This aligns with our ambition to reduce dependency on formal services and promote independence. We anticipate including reablement outcome metrics in the next iteration of this report to bring more visibility to the impact of our approach to 'prevent, reduce and delay'.

More people across all age groups are in receipt of a direct payment than the national average. This enables greater choice and control and independence. The spend on direct payments is significant and a focussed workstream on direct payments is part of the Adult Social Care Change Programme. While our ambition remains to promote the take up of direct payments, we need to ensure they continue to promote choice and are meeting people's needs effectively. In the next quarter, we expect our work on direct payments to show some changes in the data.

We have seen a positive trend from unpaid cares telling us they find it easy to find information about our services. While there has been a dip in the % of adult social care users who tell us they find it easy to find information, this remains higher than the national average (67.2%) and is overall on an increasing trend increasing from 60.1% in 2022/23.

Key Measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 18-64 (at period end)	Demand	1,856 (End of Q1 2025/26)	Nursing and Residential Service Users / Community Service Users trend chart. Values shown: 1,716; 1,826; 1,856	**Increase** by 30 users compared with the end of Q4 2024/25 **Increase** by 140 users compared with the end of Q1 2024/25	🟢 Kirklees - 645 National - 696 Number of Community Service users aged 18-64 per 18-64 100,000 population (Q4 2024/25)
Number of Nursing and Residential Service Users aged 18-64 (as at period end)	Demand	427 (End of Q1 2025/26)	Trend chart. Values shown: 406; 409; 427	**Increase** by 18 users compared with the end of Q4 2024/25 **Increase** by 21 users compared with the end of Q1 2024/25	🔴 Kirklees - 163 National - 109 Number of Nursing and Residential Service users aged 18-64 per 100,000 18-64 population (Q4 2024/25)
% of service users receiving a Direct Payment aged 18-64 (at period end)	Performance	62.3% (1,156 / 1,856) (End of Q1 2025/26)	Trend chart. Values shown: 59.4%; 61.5%; 62.3%. X-axis: Q1 2022/23, Q3 2022/23, Q1 2023/24, Q3 2023/24, Q1 2024/25, Q3 2024/25, Q1 2025/26	**Better** by 0.8 percentage points compared with the end of Q4 2024/25 **Better** by 2.9 percentage points compared with the end of Q1 2024/25	🟢 Kirklees - 59.5 National - 38 % of Direct Payment service users aged 18-64 (Q4 2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 65+ (at period end)	Demand	2,038 (End of Q1 2025/26)		**Increase** by 33 users compared with the end of Q4 2024/25 **Increase** by 172 users compared with the end of Q1 2024/25	🟢 Kirklees - 2,206 National - 2,283 Number of Community Service users aged 65+ per 100,000 65+ population (Q4 2024/25)
Number of Nursing and Residential Service Users aged 65+ (as at period end)	Demand	1,031 (End of Q1 2025/26)		**Increase** by 20 users compared with the end of Q4 2024/25 **Decrease** by 7 users compared with the end of Q1 2024/25	🟢 Kirklees - 1,259 National - 1,397 Number of Nursing and Residential Service users aged 65+ per 100,000 65+ population (Q4 2024/25)
% of service users receiving a Direct Payment aged 65+ (at period end)	Performance	19.73% (402 / 2,038) (End of Q1 2025/26)		**Better** by 0.13 percentage points compared with the end of Q4 2024/25 **Better** by 2.9 percentage points compared with the end of Q1 2024/25	🟢 Kirklees - 16.5 National - 14.8 % of Direct Payment service users aged 65+ (Q4 2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of carers who found it easy to find information about ASC services*	Performance	62.8% (2023/24)	54.4% 62.8% 2021/22 2023/24	**Better** by 8.4 percentage points compared with 2021/22 No comparison data available for 2019/20	● Kirklees - 62.8% Yorkshire and the Humber - 59.5% (2023/24)
% of adult social care users who found it easy to find information about ASC services**	Performance	69.8% (2024/25)	74.8% 60.1% 69.8% 2020/21 2021/22 2022/23 2023/24 2024/25	**Worse** by 5 percentage points compared with 2023/24 **Better** by 9.7 percentage points compared with 2022/23	● Kirklees - 74.8% Yorkshire and the Humber - 67.9% (2023/24)

*Biennial collected measure, 2023/24 is the most up to date data available at the time of producing the report

**Annually collected measure, 2024/25 is the most up to date data available at the time of producing the report

Communities and Access Services Key Measures

Quarter 1 2025/26

In Q4 2024/25, the Smoking Quit Verification Rate for the service was 57%, representing a decline of 5 percentage points from Q3 and 11 percentage points from Q4 2023/24. Despite this reduction, the service continues to perform well above both the national average (England only) and the Yorkshire and Humber regional average for CO validation rates, which stood at 11.42% and 15.71% respectively in Q3 2024/25. This strong performance is particularly notable given the significant increase in smoking referrals, which presents a challenge in maintaining a 60%+ validation rate. The service prioritises quality by ensuring CO validation at weeks 4 and 8 through drop-in sessions, thereby evidencing successful quits before continuing nicotine replacement therapy (NRT) prescriptions. This approach ensures value for money by funding NRT only for clients who have demonstrably quit. It is also recognised that clients who relapse are less likely to attend drop-in sessions to verify, and the service maintains its commitment to delivering quality by not solely relying on verbal confirmations. The verification mechanism also acts as a supportive measure to those people who want to quit smoking. The co-verification rate has decreased compared to the previous quarter. However, performance remains well above both the national and Yorkshire averages, which are currently below 20%. One contributing factor behind the reduction is the increase in referrals due to the launch of several targeted initiatives aimed at engaging nationally identified priority smoking groups, namely, people living in social housing, employees of large-scale businesses, and individuals with severe mental ill health. The targeted approach can be more difficult for the service to maintain consistent engagement, which may affect the ability to obtain verified quits, even when overall quit rates remain positive. Another contributing factor may be the reintroduction of the smoking cessation medication varenicline (Champix). Clients using this medication often prefer to stay in contact via telephone rather than attend in-person verification sessions, as their primary motivation is to access repeat prescriptions through their GP.

Anti-Social Behaviour (ASB) figures can be affected by seasonal changes or key international and national events so comparing each quarter needs to always be looked at with the same time frame on the previous year. In comparison to last quarter, total ASB incidents have increased but compared to the same period in 2024/25 ASB incidents have reduced. The ASB Partnership and Performance group for the district have enhanced the data set to keep in view ASB across the District and partnership performance. The group discussed these increases in relation to this quarter and trends show increases in personal ASB, youth nuisance, and vehicle-related ASB which are largely attributed to seasonal factors (e.g., warm weather). Longer term trends showed a reduction in most types of ASB. The Anti-Social Behaviour Partnership and Performance group for the district have developed an enhanced data set to keep in view anti-social behaviour data across Kirklees and the partnership, this is new and started in Q1. This quarter it focused on seasonal changes and impacts; this improved way of working enables data to be looked at district and ward level to support looking at how resources are targeted. The work of the Place Based Community Outcomes Groups keep ASB in view and responds at a place, ward and neighbourhood level. A revised ASB Action plan for the district will be developed during Q2, this will highlight what work partners already do and will be doing to prevent ASB and respond where there are issues and concerns working in partnership. Joint work across the district will continue, as well as in hot spot areas. Work will also be undertaken to increase awareness of and confidence in reporting ASB. This type of awareness raising work will also bring in to view other key topics that focus on keeping yourself, family

and friends safe which will also include developing further work in communities, linking in with Schools and faith and belief based organisations.
Anti-social behaviour | Kirklees Council

Domestic Abuse Repeat Incidents have reduced by 0.7 % based on the previous quarter which is positive and looking back at the same quarter last year it has reduced by just over 4%. There is not a benchmark for repeat incidents, therefore we have used the benchmark which is based on incidents per population (not repeat incidents). Increase in reports of incidents can be seen as positive against a reduction in repeat incidents because it could be due to an increased awareness of domestic abuse and confidence to report. Partnership work took place during Q4 2024/25, Q1 2025/26 and Q2 2025/26 to raise awareness in communities across Kirklees of what Domestic Abuse is and the specialist services the Council makes available including the Kirklees Domestic Abuse Services outcome based commissioning contract. The Domestic Abuse Board have now developed their own data set that show in more detail the district and partnership performance to reduce repeat and any Domestic Abuse Incidents overall. Repeat Domestic Abuse Incidents reducing is positive and reflects the continuing developing partnership work that takes place with Police, Council Services, Health partners, Probation and essential specialist voluntary and community sector support services. There are Daily Risk Assessment meetings led by the Police and a Weekly Multi Agency Risk Conference led by the Councils Domestic Abuse Team, partners work together to have a coordinated plan to enhance the safety of higher risk victims of Domestic Abuse. During this Quarter there has been the continued development of the Kirklees Domestic Abuse Services Kirkless Domestic Abuse Specialist Services (KDASS) | Support for individuals experiencing domestic abuse | Kirklees, UK and Kirklees Community Champions Community Champions - Third Sector Leaders Kirklees. Kirklees Community Plus Service Community Plus | Kirklees Council continue to raised awareness about Domestic Abuse and support available as part of day-to-day working following work that took place in Q4 and the Safe and Together Training offer continues to be well accepted. Learning from Domestic Abuse Related Death Reviews continues to be shared and across Communities, Adults and Children's Safeguarding Boards. The work as outlined above will continue to be developed further and planning will commence for 16 Days of Action against Domestic Violence and violence against women and girls (VAWG) White Ribbon Campaign in November where we want to build on the good work that has taken place previously to increase awareness and work to ensure people affected know where they can access help and support.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Smoking Quit Verification Rate	Performance	57% (Q4 2024/25)	Q1 2023/24 — Q3 2024/25, 68.0%, 62.0%, 57.0%	**Worse** by 5 percentage points compared with Q3 2024/25 **Worse** by 11 percentage points compared with Q4 2023/24	🟢 Kirklees - 62% Yorkshire and the Humber - 16% Smoking quits validation rate (Q3 2024/25)
% of repeat police reported domestic abuse incidents within 12 months	Performance	40.6% (1,103 / 2,716) (Q1 2025/26)	Q1 2023/24 — Q1 2025/26, 44.9%, 41.3%, 40.6%	**Better** by 0.7 percentage points compared with Q4 2024/25 **Better** by 4.3 percentage points compared with Q1 2024/25	🔴 Kirklees - 26.1 Yorkshire and the Humber - 21.8 Domestic abuse rate per 1,000 population (01/10/24 - 30/09/25)
Number of Anti-Social Behaviour incidents - Reported to the police, Kirklees Homes & Neighbourhoods and Kirklees Environmental Services	Demand	25,709 (Q1 2025/26)	Q1 2023/24 — Q1 2025/26, 26,137, 22,932, 25,709	**Increase** by 2,777 incidents compared with Q4 2024/25 **Decrease** by 428 incidents compared with Q1 2024/25	🟢 Kirklees - 0.95 Yorkshire and the Humber - 1.25 Number of ASB incidents per 1,000 population aged over 16 (April 2025)

Children and Families

Learning & Early Support Key Measures

Quarter 1 2025/26

We are improving month on month in issuing initial Education, Health and Care Plans within the 20-week timeframe (from 30.1% in Q4 to 63.1% in Q1), and the quality of the plans is improving. In the last quarter, our in-month performance has exceeded the national average recently published in the 2024 calendar year SEN2 statutory return data (46.4%) in each of the three months. The new system we have in place for working on Education, Health and Care Plans is helping us to be clear, alongside our partners, about timeliness and how important that is to continue to improve. There are regular decision-making meetings that are underpinned by robust casework. Sufficiency of suitable learning places remains a challenge. We have more to do to improve our performance on Annual Reviews. We have seen an increase in Education Health and Care Needs Assessment requests being submitted in the last few months, this is a trend we see as schools break up for the summer period, therefore we will continue to have a focus on timeliness. We will continue to have a sharper focus on Annual Reviews in the Autumn term.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Education, Health, and Care Plans finalised within 20 weeks during the quarter	Performance	63.06% (70 / 111) (Q1 2025/26)		**Better** by 33 percentage points compared with Q4 2024/25 **Better** by 37.2 percentage points compared with Q1 2024/25	Kirklees - 22.9% National - 46.4% Statistical neighbours - 42% % of EHCP issued within 20 weeks (excluding exceptions) (2024)
School attendance - Total school absence - (authorised and unauthorised)*	Performance	6.84% (3,998 / 58,419) (Sep 2023 - Jul 2024)		**Better** by 0.4 percentage points compared with Sep 2022 - Jul 2023 **Better** by 0.6 percentage points compared with Sep 2021 - Jul 2022	Kirklees - 7.1% National - 7.15% Total absence % (Q1 2024/25)

*Annually collected measure, most up to date data available at the time of producing the report

Child Protection & Family Support Key Measures

Quarter 1 2025/26

We have experienced a sustained increase in the numbers of looked after children in Kirklees after having seen a stable number of children in care across the previous 2 years. The main reason for the rise in the number of looked after children across the last 5 months, is several large sibling groups being taken into care. Children continue to exit care when it is appropriate to do so, and we continue to focus on ensuring children remain living with their family through a Special Guardian Order arrangement (SGO) which ensures children experience stability. As at March 31st 2024 Kirklees was the third lowest of the eleven statistical neighbours in terms of the numbers of looked after children and are the second highest in terms of the high numbers of SGO arrangements. The service will continue to ensure that when children enter care that we continue to focus on ensuring we provide them with loving and caring homes that allows them to thrive as we strive to achieve timely permanence arrangements for our children.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	659 (Q1 2025/26)		**Increase** by 18 children compared with Q4 2024/25 **Increase** by 70 children compared with Q1 2024/25	● Kirklees - 61 Statistical Neighbours - 91 Children looked after rate per 10,000 children aged under 18 (2023/24)

Public Health and Corporate Resources

Governance & Commissioning Key Measures

Quarter 1 2025/26

We have seen a slight decrease in the number of FOI and SAR requests made when compared with Quarter 4 2024/25. However, the number of requests received in Q1 2025/26 is higher than Q1 2024/25. The Information Governance Team began recording the number of questions being asked for each FOI request from Q1 2024/25 to further demonstrate the complexity of requests and the resource needed to respond to them. In contrast to the number of requests being received, we saw an increase in the number of questions compared to Quarter 4 2024/25, which highlights the complexity of some FOIs being made and the challenges with compliance rates. It is difficult to determine why there are greater number of requests being made at specific points throughout the year however, specific events or issues can impact this, for example contentious planning applications. The Team continues to manage the large SAR's backlog which has slightly increased in Quarter 1 and continue to liaise with the ICO regarding the approach to managing this. The Team will continue to review the SARs backlog to ensure requests are completed as soon as possible. Compliance figures for both FOIs and SARs are likely to remain similar to Quarter 4 2024/25. Due to the deadlines for responding to requests received during quarter 1 has not yet been reached, a precise compliance figure cannot be provided however, it's expected that there will be several overdue requests.

Key measures:

Measure	Measure Type	Latest value	Trend		Latest value comparison	Benchmark
Percent of Freedom of Information requests completed in time*	Performance	88% (299 / 341)			**Better** by 9 percentage points compared with Q4 2024/25 **Better** by 16 percentage points compared with Q1 2024/25	Kirklees - 75.3% 🔴 Bradford - 92% 🔴 Calderdale - 94% 🔴 Leeds - 89.2% 🔴 Wakefield - 99% (2024/25)
		(Q1 2025/26)				
Number of Freedom of Information requests received	Demand	446			**Decrease** by 17 requests compared with Q4 2024/25 **Increase** by 39 requests compared with Q1 2024/25	Kirklees - 3.69 🔴 Bradford - 3.36 🟢 Calderdale - 6.56 🔴 Leeds - 2.79 🟢 Wakefield - 3.89 Number of FOI requests per 1,000 population (2024/25)
		(Q1 2025/26)				

*Based on the number of completed FOI's/SARs excluding any outstanding FOI's/SARs

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Subject Access Requests completed in time*	Performance	82% (74 / 90) (Q1 2025/26)		**Better** by 8 percentage points compared with Q4 2024/25 **Better** by 19 percentage points compared with Q1 2024/25	Kirklees - 63% ● Bradford - 97% ● Calderdale - 97% ● Leeds - 86.2% ● Wakefield - 98% (2024/25)
Number of Subject Access Requests received	Demand	136 (Q1 2025/26)		**Decrease** by 23 requests compared with Q4 2024/25 **Increase** by 8 requests compared with Q1 2024/25	Kirklees - 1.22 ● Bradford - 0.44 ● Calderdale - 1.47 ● Leeds - 1.62 ● Wakefield - 1.25 Number of SAR requests per 1,000 population (2024/25)
% spend with local suppliers**	Performance	59% (£277.9M / £471.4M) (2024/25)		**Better** by 2.4 percentage points compared with 2023/24 **Better** by 4 percentage points compared with 2022/23	No benchmarking data is available

*Based on the number of completed FOI's/SARs excluding any outstanding FOI's/SARs

**Annually collected measures, no data available for Q1 2025/26

Finance Key Measures

Quarter 1 2025/26

Quarter 1 comparisons of Council Tax and Business Rates collections show a reduction of collection compared to previous years. Collection is being closely monitored as we explore this and understand what actions we can take to improve our collection rates. Residents may still be feeling cost of living pressures, and we are using our teams to direct support and advice including available discounts and exemptions and Council Tax Reduction.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Council Tax collection rate*	Performance	25.35% (£78.2M / £308.3M) (Apr 2025 - Jun 2025)	2023/24 2024/25 2025/26. Apr-June: 26.22%, 25.90%, 25.35%	**Worse** by 0.55 percentage points compared with Apr 2024 - Jun 2024. **Worse** by 0.87 percentage points compared with Apr 2023 - Jun 2023	Kirklees - 94.1% Statistical Neighbours - 95.1% Council Tax in-year collection rate (April 2024 to March 2025)
Business Rates collection rate*	Performance	27.78% (£31.3M / £112.6M) (Apr 2025 - Jun 2025)	2023/24 2024/25 2025/26. Apr-June: 28.69%, 29.8%, 27.78%	**Worse** by 2.01 percentage points compared with Apr 2024 - Jun 2024. **Worse** by 0.91 percentage points compared with Apr 2023 - Jun 2023	Kirklees - 96.17% Statistical Neighbours - 96.71% Business rates in-year collection rate (April 2024 to March 2025)

*Cumulative measures, comparisons are with previous 12 months and previous 24 months.

People Services Key Measures

Quarter 1 2025/26

There has been a slight increase in the sickness absence rate in Quarter 1 2025/26 based on the sickness absence rate over the previous 12 months (July 2024 to June 2025). This is not unexpected and reflects national trends. The office for National statistics is reporting continued high levels of absence compared to pre-pandemic levels. The council attendance team transitioned to employee healthcare on 1st April 2025 with the purpose of embedding a more consistent and robust attendance management approach across all directorates. Over the next quarter there will be a renewed focus on individual sickness absence case management that should result in person centred interventions. Best practice is now shared across the attendance team and the closer relationship between Occupational health and HR staff will deliver benefits. We will also be refreshing the return-to-work documents, which will have a positive impact on intermittent absences. Although the sickness absence rate is still slightly increasing the cost of sickness is reducing by £410,762 less than Q4 2024/25 and £7,503 than Q1 2024/25.

Staff turnover remains stable and in line with seasonal trends. The data shows turnover has improved slightly with a slight decrease in turnover rates compared with both Quarter 4 2024/25 and Quarter 1 2024/25. The improvement in turnover rate is slight and is unlikely to be attributable to any specific initiatives. Wider labour market and economic factors will also contribute to this measure. High turnover is to be expected in the Council linked to service changes. Employee voice groups and active communication of messages from the 'Our Conversation' staff survey are planned for Quarter 2 and 3. Employee engagement will support maximising retention. Exit surveys will also be revised to align with the employee survey themes.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Staff turnover (percentage of staff leaving the Council, excluding internal movement)	Performance	2.5% (197 / 7,783) (Q1 2025/26)	2.7% 2.7% 2.5%	**Better** by 0.2 percentage points compared with Q4 2024/25 **Better** by 0.2 percentage points compared with Q1 2024/25	Kirklees - 2.7%* ● Bradford - 2.9% ● Leeds - 1.6% ● Wakefield - 2.4% Turnover rate (Q3 2023/24)
Average sickness days per full time equivalent (FTE) over the last 12 months	Performance	14.13 (Q1 2025/26)	14.01 14.03 14.13	**Worse** by 0.1 days per FTE compared with Q4 2024/25 **Worse** by 0.12 days per FTE compared with Q1 2024/25	Kirklees - 13.9* ● Bradford - 13.22 ● Leeds - 12.93 2023/24

*Currently this is the most up to date benchmarking data available, work is underway to obtain updated data which will be available in Quarter 2 2025/26

Public Health & Health Protection Key Measures

Quarter 1 2025/26

Rates of smoking during pregnancy in Kirklees demonstrate a long-term declining trend and are currently significantly lower than at the beginning of 2021/22. This drop in maternal smoking rates follows the introduction of a new national model of stop-smoking support for pregnant women in 2022 as part of the NHS Long Term Plan. However, data for 2024/25 shows a more recent upward trend in local maternal smoking rates. Smoking rates differ across the two NHS Trusts in Kirklees, and although the underlying issues driving recent upward trends in some areas of Kirklees place are unclear, provisional data suggests the recent upward trend where rates have been highest will not continue in Q1 2025/26. Public Health will conduct a more in-depth analysis of smoking and broader maternity data, working collaboratively with the maternity system to identify any underlying issues which can be considered in our strategic approach to continue to support this population of focus.

The number of RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) reportable incidents (13 in Q1) is similar to the previous quarter (14 in Q4). Next quarter, there will be a reduction in RIDDORs from schools due to summer school holidays. Work to improve performance includes: Ongoing communications via the intranet and news items on Kirklees Business Solutions to reinforce the need for incidents to be added to the accident/reporting system in a timely manner to ensure RIDDORs are submitted to the Health and Safety Executive (HSE) within stipulated timescales; Further discussion at the next Health and Safety Oversight Board meeting in November to cascade the information via the Board minutes to all Heads of Service; Communication with managers to ensure that safe systems of work are adhered to and the Institution of Occupational Safety and Health (IOSH) approved, mandatory health and safety training and in-house training is provided for all relevant staff.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Smoking during pregnancy (mother's smoking status at time of delivery)*	Performance	7.2% (65 / 909) (Q4 2024/25)		**Worse** by 0.8 percentage points compared with Q3 2024/25 **Better** by 0.2 percentage points compared with Q4 2023/24	🔴 Kirklees - 6.3% National - 5.1% Smoking during pregnancy (Q4 2024/25)
Number of RIDDOR reportable incidents	Performance	13 (Q1 2025/26)		**Better** by 1 incidents compared with Q4 2024/25 **Worse** by 4 incidents compared with Q1 2024/25	🟢 Kirklees - 187 National - 214 Rate of total reported non-fatal injury per 100,000 employees (2023/24)

*Trend data comes from local NHS Trust maternity datasets; benchmark data comes from nationally reported data

Place

Skills & Regeneration Key Measures

Quarter 1 2025/26

Employment rates are based on the Annual Population Survey, which covers the whole population. While the data shows general trends, it can fluctuate due to sample size limitations and doesn't directly reflect the impact of specific Council programmes aimed at helping people into or stay in work. Employment rates have continued to rise steadily since 2022, reflecting recovery post-pandemic. The Council's employment support programmes are increasingly focused on helping economically inactive residents, in line with national policy. Overall, progress is positive, but challenges remain in engaging those furthest from the labour market. The current upward trend is expected to continue into Q1 2025/26. However, recent changes to National Insurance and the National Minimum Wage may impact employer behaviour, potentially leading to fewer vacancies and more redundancies. Looking ahead, Council programmes will continue to support residents, with a growing focus on those who are economically inactive and furthest from the labour market.

The qualification indicator, also drawn from the Annual Population Survey, shows the proportion of residents with a Level 2 qualification. Like employment data, it reflects whole-population trends and is subject to sampling variation. It doesn't directly measure the outcomes of Council programmes supporting adult learning or skills progression. For qualifications, the latest data (Q3 2024/25) shows a continued rise in Level 2 attainment. This reflects both post-16 resits in English and Maths and increased adult education participation. Overall, progress is consistent and encouraging. The upward trend in qualifications is expected to continue, supported by post-16 resits and adult learning. Looking ahead, the Council and Kirklees College will continue to advocate for sustained and increased funding for adult and community learning, including both accredited and non-accredited courses, to widen access and support progression.

The Business births measure uses national data from the Government's Business Demography dataset and reflects overall business start-up activity in the area. It does not isolate the effect of Council-led initiatives to support new business creation, but it gives a useful picture of local entrepreneurial activity. Q4 2024/25 saw 525 new business starts, the highest since Q4 2023/24, indicating strong entrepreneurial activity. The Council's 'Start-Up Gateway' and specialist programmes like 'Business for Good' continue to support residents in launching new ventures. Overall, business start-up rates are encouraging. The positive trend in new business starts is expected to continue. Economic shifts, including potential redundancies, often lead more residents to consider self-employment. Looking ahead, the Council will maintain support through the Start-Up Gateway and specialist programmes, while exploring ways to improve long-term business survival and growth.

In terms of planning applications, there is still steady interest in housing development across the Borough. However, progress is being held back by a shortage of new allocated sites and challenges in bringing forward remaining sites in the Local Plan. Wider economic uncertainty is also affecting developer confidence, especially for brownfield sites in marginal viability areas. Planning activity remains steady, but housing delivery is below target. This is due to limited new site allocations and viability issues with remaining Local Plan sites. National planning reforms and potential Grey Belt opportunities may stimulate future activity. Challenges such as site availability, developer confidence, and economic conditions are key barriers to meeting housing targets. Housing delivery remains below target, largely due to complex sites and reliance on

external funding and private sector partners. National planning reforms and Grey Belt opportunities may help unlock new development. Looking ahead, the Council will continue to engage with developers and partners to bring forward challenging sites and encourage investment in priority areas.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Employment Rate*	Performance	77.6% (212,300 / 273,700) (Q3 2024/25)	74.1% ... 76.5% 77.6%	**Better** by 1.1 percentage points compared with Q2 2024/25 **Better** by 4 percentage points compared with Q3 2023/24	● Kirklees - 77.6% Yorkshire and the Humber - 73.8% (Jan - Dec 24)
Percent of population with at least level 2 qualification***	Performance	87.3% (236,000 / 269,500) (2023)	72.9% 72.7% 87.3%	**Better** by 87.3 percentage points compared with 2022 **Better** by 14.6 percentage points compared with 2021	● Kirklees - 87.3% Yorkshire and the Humber - 85.1% (2023)
Business births**	Performance	525 (Q4 2024/25)	530 410 525	**Better** by 115 businesses compared with Q3 2024/25 **Worse** by 5 businesses compared with Q4 2023/24	● Kirklees - 14.8 West Yorkshire - 14.5 Business births per 10,000 people aged 16+ (Jan-Mar '25)

*Data taken from national dataset so there is a 6-month lag, most up to date data available is for the period Jan to Dec 2024
**Data taken from national datasets, there is a 3-month lag, most up to date data available is for Jan to Mar 2025
***Annual measure most up to date data provided is for 2023.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of planning applications received - major	Demand	20 (Q1 2025/26)		**Increase** by 7 applications compared with Q4 2024/25 **Decrease** by 2 application compared with Q1 2024/25	◆ Kirklees - 0.4 Yorkshire and the Humber - 0.4 Number of major planning application decisions per 1,000 properties (Apr 24 - Mar 25)

Highways, Streetscene and Waste Key Measures

Quarter 1 2025/26

Through its engagement with the Department for Transport's Local Highways Maintenance Transparency initiative, the Highways Service has strengthened its position to deliver improvements across Kirklees' extensive road network. This enhanced support enables a more proactive approach to reducing emergency defects and contributes to a safer, more resilient infrastructure for all road users.

Fly Tipping continues to increase in line with national trends and has become more of a public and political concern, with a backlog of more than 1,400 reports and wait times of up to 12 weeks. Our Greenspace Action Team has been operating with several vacancies over previous quarters but has now recruited an additional 3 Enforcement Officers and 3 Rangers, which will create additional capacity to tackle fly tips. The service is also securing 4 agency Rangers in the short term to aim to reduce the backlog of work to a manageable level and improve response times. The service will be procuring Keep Britain Tidy to develop a new Fly Tipping and Litter Strategy, which will benchmark existing services and be coproduced with Councillors and Community Groups. It is anticipated to be finalised in January 2026 for adoption. Nationally, DEFRA continues to develop the digital tracking of waste for 2026.

Collections without complaint (missed bins) performance has remained lower than previous quarters, and the service target. The main driver to performance in Missed Bins, and the delay in recovery to pre Q4 levels, was the prolonged breakdown of our specialist collection vehicle, which is the only one available within the entire fleet. This meant the round had to be performed with vehicles that either did not have the capacity to complete the entire route or could not access all areas. The service has launched new rounds for the South of the district, to replicate the area based working model that is already established in the north. This will create ownership of an area by a single crew and allow for improved performance management of issues that occur. An additional hire vehicle has been procured to create more resilience for the specialist round. In addition, the business case to direct award the procurement of new, narrow track refuse collection vehicles has been signed off by our Legal, Audit and Procurement teams, and is now progressing directly with the manufacturer. This will eventually reduce the reliance of the service on hire vehicles and create more resilience across the fleet for narrow access routes.

Contamination has continued to increase following the spike caused by prolonged inclement weather in the previous quarter. Our recycling advisor teams have been working in targeted areas to recover the position on contamination follow the spike in the previous quarter, which is seeing a positive impact. A programme of improvement continues to create a more comprehensive service level agreement, and with it a data set and dashboard reporting tool. This will aid the service, residents and Councillors in understanding what can be expected and how performance measures against this. It will also focus on providing real time information to manage enquiries. The focus of this work will be on Waste Collection and Fly Tipping.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of emergency defects made safe within intervention timescales*	Performance	97.14% (2023/24)	98.0% — 98.9% — 97.1% (2021/22, 2022/23, 2023/24)	**Worse** by 1.7 percentage points compared with 2022/23 — **Worse** by 0.8 percentage points compared with 2021/22	🟢 Kirklees - 97.1% Statistical Neighbours - 89.3% Percentage of emergency defects (Cat 1, Priority 1) made safe within target time (2023/24)
Number of fly tipping incidents	Demand	2,692 (Q1 2025/26)	2,495 — 2,920 — 2,692 (Q1 2024/25 to Q1 2025/26)	**Decrease** by 228 incidents compared with Q4 2024/25 — **Increase** by 197 incidents compared with Q1 2024/25	🔴 Kirklees - 18.8 Yorkshire and the Humber - 15.3 Fly-tipping incidents reported per 1,000 people (2023/24)
Recycling rejected due to contamination	Performance	14.8% (601.1 / 4072.26) (Q1 2025/26)	15.4% — 10.9% — 14.8% (Q1 2022/23 to Q1 2025/26)	**Worse** by 3.9 percentage points compared with Q4 2024/25 — **Better** by 0.6 percentage points compared with Q1 2024/25	Kirklees - N/A National - 16.6% % of contaminants in recycling+ (2024)
Collections without complaint (missed bins)	Performance	99.65% (2,494,546 / 2,503,232) (Q1 2025/26)	99.79% — 99.67% — 99.65% (Q1 2022/23 to Q1 2025/26)	**Worse** by 0.02 percentage points compared with Q4 2024/25 — **Worse** by 0.14 percentage points compared with Q1 2024/25	Kirklees - N/A National - 85.69 Missed collection per 100,000 collections++ (2022/23)

*Annually collected measure, most up to date data available. This relates to all defects, whilst predominantly potholes this will also include damaged guardrail, knocked over street furniture, etc
+% of contaminants in recycling benchmarking data sourced from WRAP – tackling contamination in dry recycling practical guide
++Missed collections per 100,000 collections data sourced from APSE, this is the most up to date data available

Homes & Neighbourhoods Key Measures

Quarter 1 2025/26

There has been a slight increase in the percentage of rents in arrears, from 3.2% in Q4 2024/25 to 3.4% in Q1 2025/25. The current Tenant Arrears Recovery Team has experienced escalating resource pressures which we are addressing in order to build on the improvements previously made in 2024/25. Our income management performance continues to benchmark favourably against that of similar sized social housing providers. Our overall percentage rent collection for Q1 2024/25 is 99.06%. Three full time Income Management Team Housing Officers are currently assisting with the recovery of tenancy arrears. The officers are contacting current tenants who are in rent arrears. They will review customers' financial circumstances, seek repayment of arrears, agree affordable repayment arrangements, help to maximise customer income and benefit take up, offer advice and support, and refer customers to appropriate support services. The assistance from the three officers will increase the team resource recovering debt from current tenants, increase contact levels and support available to customers, increase collection of rent, and decrease total arrears levels.

There has been an improvement in the average days to re-let times, from 85.5 days in Q4 2024/25 to 70.9 days in 2025/26. Although improving, re-let times remain higher than acceptable; the national benchmark for this process is 36.3 days. The total number of empty units is 425 which is a reduction from 490 in 24-25 Q4. The Voids Management Team within Property Services is reviewing the Surveying and Repairs Teams' capacity, performance and processes, alongside linked processes within the Housing Management Allocations and Lettings teams, and the council's wider Housing Solutions and Accessible Homes teams. Targets are being set for the total number of empty properties, along with a standard re-let KPI.

There has been a significant reduction in the number of open damp, mould and condensation (DMC) cases, from 1,713 in Q4 2024/25 to 463 in Q1 2025/26. DMC policy and procedure are now embedded, and the Property Services Team has the required resource to act on reports of DMC cases in a timely manner, this has allowed us to rectify DMC issues and complete all backlog cases. We are now working on a business-as-usual number of DMC cases, and the average time taken to address issues is reducing. We are preparing for the introduction of Awaab's Law in October 2025, which will require us to investigate and carry out DMC and other emergency repairs within fixed timescales.

There has been a slight decrease in the proportion of non-emergency responsive repairs completed within timescale, from 83.9% in Q4 2024/25 to 83.7% in Q1 2025/26. We are still experiencing high levels of responsive repair requests due to the age of our stock and the lack of investment in capital and cyclical works. We have been working with residents to confirm and prioritise emergency repairs and carry out the works for these within required timescales. The percentage of responsive repairs classed as emergency is currently 28.1%; these must be prioritised over non-emergency responsive repairs. Our proportion of non-emergency repairs completed within timescales compares favourably to the national benchmark of 81.5%. Service improvements are ongoing in Repairs and Maintenance. We have been working on reducing the number of overall repairs in diaries, which will assist us in completing future non-emergency repairs within required timescales. Targets have been set to reduce the turnaround over the next few months.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of rents in arrears.	Performance	3.38% (£3,225,133 / £95,372,563) (Q1 2025/26)	3.62% 3.16% 3.38% — Q1 2022/23 … Q3 2024/25 Q1 2025/26	**Worse** by 0.22 percentage points compared with Q4 2024/25 **Better** by 0.24 percentage points compared with Q1 2024/25	◆ Kirklees - 3.6% National - 3.6% Current tenant arrears % (2023/24)
Average days to re-let time.	Performance	70.9 (Q1 2025/26)	89.7 85.5 70.9 — Q1 2022/23 … Q1 2025/26	**Better** by 14.6 days compared with Q4 2024/25 **Better** by 18.8 days compared with Q1 2024/25	⬢ Kirklees - 69.73 National - 36.31 (2023/24)
Number of open damp, mould and condensation cases	Demand	463 (Q1 2025/26)	1,224 1,713 463 — Q4 2023/24 … Q1 2025/26	**Decrease** by 1250 cases compared with Q4 2024/25 **Decrease** by 761 cases compared with Q1 2024/25	⬢ Kirklees - 6.48%* National - 3.7% Damp and mould live cases as a % of stock (2023/24)
Proportion of non-emergency responsive repairs completed within timescale.	Performance	83.7% (11,709 / 13,993) (Q1 2025/26)	81.79% 83.90% 83.70% — Q1 2022/23 … Q1 2025/26	**Worse** by 0.2 percentage points compared with Q4 2024/25 **Better** by 1.91 percentage points compared with Q1 2024/25	● Kirklees - 86.3% National - 81.5% % of non-emergency repairs completed within target timescale (2023/24)

*benchmark figure based on Q4 2024/25, historic data is not available

Development Key Measures

Quarter 1 2025/26

Over the past year, the service has made significant strides in transforming its approach to homelessness and temporary accommodation (TA), delivering tangible improvements for some of our most vulnerable residents. Following the launch of our transformation programme in summer 2024, we have seen a sustained and meaningful reduction in both the overall number of households in temporary accommodation and the use of bed and breakfast (B&B) placements, this has continued into Q1 2025/26 with a reduction of 17 households on Q4 2024/25 and 96 on Q1 2024/25. At the peak in June 2024, 474 households were in temporary accommodation, including 230 in B&Bs. By the end of June 2025, these figures have fallen to 378 and 134 respectively, representing a 20% overall reduction in temporary accommodation and a 41.7% drop in B&B use.

This progress reflects a coordinated effort across services, including strengthened partnerships with private landlords, supported housing providers, and housing associations. We've expanded leasing options, piloted tenancy rescue schemes, and improved early intervention pathways to prevent homelessness before crisis point. The progress is meaningful and indicates we are on track to reduce families in bed and breakfast and the cost of temporary accommodation overall.

The introduction of new capacity at our temporary accommodation site will be a key enabler. By repurposing 24 additional units for families this will reduce reliance on B&Bs but will also unlock potential annual savings of up to £1.3 to £1.6 million, depending on occupancy and subsidy recovery. Soft market testing for further temporary provision will be due back for analysis.

Supply of new affordable housing remains a challenge, but colleagues continue to bring forward opportunities for affordable, social and specialist accommodation. Housing growth team are starting to look with planning colleagues about the opportunities to address the supply of affordable and social properties.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in temporary accommodation.	Demand	378 (Q1 2025/26)	Q4 2022/23, Q1 2023/24, Q2 2023/24, Q3 2023/24, Q4 2023/24 — 474, Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25 — 395, Q1 2025/26 — 378	**Decrease** by 17 households compared with Q4 2024/25 **Decrease** by 96 households compared with Q1 2024/25	Kirklees - 2.21 🔴 Bradford - 2.14 🔴 Calderdale - 0.92 🔴 Leeds - 1.62 🔴 Wakefield - 1.65 Number of households in temporary accommodation per 1,000 households (Q3 2024/25)
Gross Affordable Housing Completions*	Performance	256 (2023/24)	2021/22 — 109, 2022/23 — 127, 2023/24 — 256	**Better** by 129 home delivered compared with 2022/23 **Better** by 147 homes delivered compared with 2021/22	No benchmarking data is available

*2023/24 figure provided in December 2024, 2024/25 figure will be provided later in 2025.

Environment Strategy & Climate Change Key Measures

Quarter 1 2025/26

The trend of a general increase in the number of children accessing SEND home to school transport is increasing year on year. This is a trend we have been seeing for several years and is a national situation, linked to the increasing number of children accessing Education Health and Care Plans (EHCPs). There may be slight quarter by quarter changes, but the year-on-year changes and long-term trends are the more important. Q1 2025/26 showed a small dip in numbers however, this being over a short time space it should not be seen as indicating a trend.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of children accessing home to school transport	Demand	1,523 (End of Q1 2025/26)		**Decrease** by 54 children compared with the end of Q4 2024/25 **Increase** by 53 children compared with the end of Q1 2024/25	DfT are looking at collecting data nationally next year

** Prior to 2024/25 personal travel budgets (PTBs) and mileage were always an option to parents but were not the main focus of the service. The main focus was providing physical transport, and the vast majority of children were transported in taxi's / mini-buses, and therefore data on PTBs and mileage was limited and was never put forward as part of reporting, the service merely reported on the number of children on physical transport.

The focus of the service has now changed to offering a personal travel budget instead of physical transport through the introduction of enhanced personal travel budget offer and post-16 transport statement introduction of default offer of personal travel budget as opposed to physical transport. This has resulted in changes to reporting metrics to include more granular detail surround personal travel budgets, mileage and physical transport. Current systems do not allow to report on historic data, something which is being addresses.

Adults and Health

Adults Social Care (ASC) Operation Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Contacts to ASC that were signposted, information, advice or guidance was given or had no further action	Performance	64.3% (Q1 2025/26)	Trend line across Q1 2023/24 to Q1 2025/26, values shown: 49.0%, 47.9%, 64.3%	**Better** by 16.37 percentage points compared with Q4 2024/25 **Better** by 15.3 percentage points compared with Q1 2024/25	No benchmarking data is available
% Contacts to ASC that progress to an Assessment	Performance	16.3% (Q1 2025/26)	Trend line across Q3 2023/24 to Q1 2025/26, values shown: 22.1%, 19.4%, 16.3%	**Better** by 3.1 percentage points compared with Q4 2024/25 **Better** by 5.8 percentage points compared with Q1 2024/25	No benchmarking data is available
% Care Act Assessments that progressed to a long term service	Performance	58.8% (Q1 2025/26)	Trend line across Q4 2023/24 to Q1 2025/26, values shown: 78.0%, 68.0%, 58.8%	**Worse** by 9.2 percentage points compared with Q4 2024/25 **Worse** by 19.2 percentage points compared with Q1 2024/25	No benchmarking data is available

*Annually collected measure, most up to date data available at the time of producing the report
**Biennially collected Measure, most up to date data available at the time of producing the report

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average commissioned home care hours per user.	Demand	13.20 (End of Q1 2025/26)	13.2, 13.4, 13.2 (Q1 2023/24 – Q1 2025/26)	**Decrease** by 0.15 hours per user compared with the end of Q4 2024/25 **Static** by 0 hours per user compared with the end of Q1 2024/25	🟢 Kirklees - 13.5 National - 14.4 (2023/24)
Permanent admissions to residential care per 100,000 population for adults aged 18-64	Demand	20.9 (End of Q1 2025/26)	Adults aged 18-64 / Adults aged 65 or over; 555.3, 460.0, 498.9, 22.4, 20.9, 13.3	**Decrease** by a rate of 2 user compared with the end of Q4 2024/25 **Increase** by 7.6 hours compared with the end of Q1 2024/25	🔴 Kirklees - 17.5 National - 15.2 (2023/24)
Permanent admissions to residential care per 100,000 population for adults aged 65 or over.	Demand	498.9 (End of Q1 2025/26)	(Q4 2023/24 – Q1 2025/26)	**Decrease** by a rate of 56 users compared with the end of Q4 2024/25 **Increase** by 38.9 hours compared with the end of Q1 2024/25	🟢 Kirklees - 457.5 National - 566 (2023/24)
% s42 safeguarding enquiries where the risk was reduced or removed.	Performance	96.9% (313 / 323) (Q1 2025/26)	97.6%, 99.4%, 96.9% (Q4 2022/23 – Q1 2025/26)	**Worse** by 2.5 percentage points compared with Q4 2024/25 **Worse** by 0.7 percentage points compared with Q1 2024/25	🟢 Kirklees - 93.2% National - 90.9% (2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% S42 safeguarding enquiries where making safeguarding personal outcomes were met.	Performance	89.7% (Q1 2025/26)	Trend line: 97.6% (Q1 2023/24), Q2 2023/24, Q3 2023/24, Q4 2023/24, 93.4% (Q4 2024/25), 89.7% (Q1 2025/26)	**Worse** by 3.7 percentage points compared with Q4 2024/25 No comparison data available for Q1 2024/25	🟢 Kirklees - 95.4% National - 94.2% (2023/24)
Number of people waiting for an ASC assessment	Performance	330 (End of Q1 2025/26)	Trend line: Q4 2023/24, 420 (Q1 2024/25), Q2 2024/25, Q3 2024/25, 326 (Q4 2024/25), 330 (Q1 2025/26)	**Worse** by 4 people compared with the end of Q4 2024/25 **Better** by 90 people compared with the end of Q1 2024/25	Benchmarking data not publically available
The outcome of short-term services: sequel to service – this relates to those people accessing short term support (reablement etc) and the percentage of those people that go on to have no long term support with ASC.*	Performance	86.1 (2023/24)	Trend line: 2020/21, 81.5 (2021/22), 85.8 (2022/23), 86.1 (2023/24)	**Better** by 0.3 percentage points compared with 2022/23 **Better** by 4.6 percentage points compared with 2021/22	🟢 Kirklees - 86.1 National - 79.4 (2023/24)
Survey measures - Overall satisfaction of people who use services with their care and support*	Performance	60.6 (2024/25)	Trend line: 2021/22, 62.00 (2022/23), 63.94 (2023/24), 60.60 (2024/25)	**Worse** by 3.3 percentage points compared with 2023/24 **Worse** by 1.4 percentage points compared with 2022/23	🔴 Kirklees - 63.9 National - 65.4 (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Carers of people in ASC quality of life (assess the overall quality of life of carers who support individuals with adult's social care needs) **	Performance	7.2 (2023/24)	7.50 → 7.20 2021/22 2023/24	**Worse** by 0.3 compared with 2021/22 No comparison data available for 2019/20	🔴 Kirklees - 7.2 National - 7.3 (2023/24)

Communities and Access Services Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Total number of referrals to Wellness Service	Demand	762 (Q1 2025/26)	Q1 2022/23 — Q3 2022/23 — Q1 2023/24 — Q3 2023/24 — Q1 2024/25 — Q3 2024/25 — Q1 2025/26 813 904 762	**Decrease** by 142 compared with Q4 2024/25 **Decrease** by 51 compared with Q1 2024/25	No benchmarking data is available

Integrated Commissioning Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Kirklees ASC providers judged as good or outstanding by CQC	Performance	77.7% (146 / 188) (End of Q1 2025/26)	75.7% ... 75.7% ... 77.7% Q1 2024/25 · Q2 2024/25 · Q3 2024/25 · Q4 2024/25 · Q1 2025/26	**Better** by 2 percentage points compared with the end of Q4 2024/25 **Better** by 2 percentage points compared with the end of Q1 2024/25	Kirklees - 77.7% National - 86.5% (Q1 2025/26)

Children and Families

Learning & Early Support Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Education, Health, and Care Plans	Demand	4,872 (Q1 2025/26)	4,377 ... 4,779 4,872	**Increase** by 93 EHC plans compared with Q4 2024/25 **Increase** by 495 EHC plans compared with Q1 2024/25	Kirklees - 4.8% Statistical Neighbours - 5.5% % of pupils with statement of SEN or EHC Plans (2024)
Percentage of inspected Early Years providers rated Good or better by Ofsted*	Performance	98% (276 / 281) (Q3 2024/25)	99% 98% 98%	**Same** by 0 percentage points compared with Q2 2024/25 **Worse** by 1 percentage point compared with Q3 2023/24	Kirklees - 98% National - 98% Percentage of inspected Early Years providers rated Good or better by Ofsted (Q3 2024/25)
Not in Education, Employment or Training - % of 16-17 year olds that are not in education, employment or training**	Performance	2.8% (2024/25)	2.3% 2.5% 2.8%	**Worse** by 0.3 percentage points compared with 2023/24 **Worse** by 0.5 percentage points compared with 2022/23	Kirklees - 2.8% Statistical Neighbours - 4% (2023/24)

*Most up to date data available, only published 2 or 3 times a year
**Annual measures, most up to date data available.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of pupils who are persistently absent (attendance below 90%) from school*	Performance	20.9% (Sep 2023 - Jul 2024)	22.4% 21.2% 20.9% (Sep 2020 - Jul 2021, Sep 2021 - Jul 2022, Sep 2022 - Jul 2023, Sep 2023 - Jul 2024)	**Better** by 0.3 percentage points compared with 2022/23 academic year **Better** by 1.5 percentage points compared with 2021/22 academic year	🟢 Kirklees - 20.21% Statistical Neighbours - 20.85% (2023/24 academic year)
Suspensions - Number of all school suspensions expressed as a % of school population*	Performance	11.16% (7,634 / 68,426) (Sep 2023 - Jul 2024)	Suspensions — Exclusions 8.9% 10.8% 11.2%	**Worse** by 0.35 percentage points compared with the 2022/23 academic year **Worse** by 2.31 percentage points compared with the 2021/22 academic year	🔴 Kirklees - 10.98% National - 9.33% Suspensions - Number of all school suspensions expressed as a % of school population (Q1 2023/24)
Exclusions - Total Permanent Exclusions from Schools as a % of the school population*	Performance	0.17% (114 / 68,426) (Sep 2023 - Jul 2024)	0.1% 0.1% 0.2% (Sep 2020 - Jul 2021, Sep 2021 - Jul 2022, Sep 2022 - Jul 2023, Sep 2023 - Jul 2024)	**Worse** by 0.04 percentage points compared with the 2022/23 academic year **Worse** by 0.09 percentage points compared with the 2021/22 academic year	🔴 Kirklees - 0.13% National - 0.11% Permanent Exclusions rate (Q1 2023/24)

*Annual measures, most up to date data available at time of producing the report

Child Protection & Family Support Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children in Need	Demand	2,165 (Q1 2025/26)	2,303 ... 2,095 ... 2,165	**Decrease** by 138 children compared with Q4 2024/25 **Increase** by 70 children compared with Q1 2024/25	🟢 Kirklees - 220.9 Statistical Neighbours - 364.28 Children in Need rate per 10,000 (2023/24)
Number of children with a Child Protection Plan	Demand	474 (Q1 2025/26)	434 ... 491 ... 474	**Decrease** by 17 children compared with Q4 2024/25 **Increase** by 40 children compared with Q1 2024/25	🟢 Kirklees - 42.8 Statistical Neighbours - 43.08 Children who are the subject of a CPP - rate per 10,000 (2023/24)
Number of children and young people starting to be looked after in the quarter	Demand	64 (Q1 2025/26)	45 ... 82 ... 64	**Decrease** by 18 children compared with Q4 2024/25 **Increase** by 19 children compared with Q1 2024/25	🟢 Kirklees - 25 Statistical Neighbours - 28.6 Rate of children starting to be looked after each year (2023/24)
Number of Children Looked After ceasing to be looked after in the quarter	Demand	46 (Q1 2025/26)	52 ... 49 ... 46	**Decrease** by 3 children compared with Q4 2024/25 **Decrease** by 6 children comapred with Q1 2024/25	🔴 Kirklees - 24 Statistical Neighbours - 29.8 Rate of children ceasing to be looked after each year (2023/24)

*A new care home was added during quarter 4 2024/25 which altered both the denominator and numerator

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children Looked After in an external residential provision	Demand	37 (Q1 2025/26)	Q1 2023/24, Q2 2023/24, Q3 2023/24, Q4 2023/24 (29), Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25 (29), Q1 2025/26 (37)	**Increase** by 8 children compared with Q4 2024/25 **Increase** by 8 children compared with Q1 2024/25	No benchmarking data is available
Number of Children Looked After aged 16-18 in semi supported accommodation external residential provision	Demand	77 (Q1 2025/26)	Q1 2023/24, Q2 2023/24, Q3 2023/24, Q4 2023/24 (61), Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25 (75), Q1 2025/26 (77)	**Increase** by 2 children compared with Q4 2024/25 **Increase** by 16 children compared with Q1 2024/25	No benchmarking data is available
Number of contacts to children's services	Demand	4,919 (Q1 2025/26)	Q1 2022/23, Q3 2022/23, Q1 2023/24, Q3 2023/24 (4,819), Q1 2024/25, Q3 2024/25 (5,169), Q1 2025/26 (4,919)	**Decrease** by 250 contacts compared with Q4 2024/25 **Increase** by 100 contacts compared with Q1 2024/25	No benchmarking data is available
Number of referrals to children's social care	Demand	542 (Q1 2025/26)	Q1 2022/23, Q3 2022/23, Q1 2023/24, Q3 2023/24 (935), Q1 2024/25, Q3 2024/25 (736), Q1 2025/26 (542)	**Decrease** by 194 referrals compared with Q4 2024/25 **Decrease** by 393 referrals compared with Q1 2024/25	Kirklees - 331.1 Statistical Neighbours - 525.79 Rate per 10,000 of referrals to Children's Social Services (2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Care Leavers in suitable accommodation	Performance	92.2% (318 / 345) (Q1 2025/26)	93.8% 90.6% 92.2% Q1 2022/23 Q3 2022/23 Q1 2023/24 Q3 2023/24 Q1 2024/25 Q3 2024/25 Q1 2025/26	**Better** by 1.6 percentage points compared with Q4 2024/25 **Worse** by 1.6 percentage points compared with Q1 2024/25	● Kirklees - 92% Statistical Neighbours - 89.8% % in suitable accommodation (Q4 2023/24)
Percentage of Care leavers in Employment, Education or Training (of those available for EET)	Performance	63.9% (Q1 2025/26)	63.9% 64.7% 63.9% Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25 Q1 2025/26	**Worse** by 0.8 percentage points compared with Q4 2024/25 **Same** by 0 percentage points compared with Q1 2024/25	No benchmarking data available this is a locally specified measure
Percentage of Children's Homes rated Good or better by Ofsted*	Performance	50% (3 / 6) (Q1 2025/26)	50.0% 50.0% Q4 2022/23 Q4 2023/24 Q2 2024/25 Q3 2024/25 Q4 2024/25 Q1 2025/26	**Same** by 0 percentage points compared with Q4 2024/25 No comparison available for Q1 2024/25	No benchmarking data is available

Resources, Improvement & Partnerships Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of mainstream foster carer households in Kirklees	Demand	138 (Q1 2025/26)	Trend chart showing values from Q4 2022/23 to Q1 2025/26: 138, 137, 138	**Increase** by 1 household compared with Q4 2024/25 **Static** by 0 household compared with Q1 2024/25	No benchmarking data is available
Waiting times for child mental health services for month at quarter end (time in weeks)*	Performance	9 (Q4 2024/25)	Trend chart showing values from Q1 2023/24 to Q4 2024/25: 13, 7, 9	**Worse** by 2 week compared with Q3 2024/25 **Better** by 4 weeks compared with Q4 2023/24	No benchmarking data is available

*Quarter 1 2025/26 data not available until August/September 2025

Corporate Resources Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Total £ Social Value delivered (derived from contracts above £100k per annum with commitments recorded via the Social Value Portal)	Performance	£3,343,209 (Q1 2025/26)	£8,187,178.19 — £3,343,208.74 — £2,503,873.99	**Better** by £8.3M compared with Q4 2024/25 **Worse** by £4.8M compared with Q1 2024/25	No benchmarking data is available
Percent of stage 3 complaints completed in time	Performance	100% (11 / 11) (Q1 2025/26)		**Same** by 0 percentage points compared with Q4 2024/25 **Better** by 14 percentage points compared with Q1 2024/25	No benchmarking data is available due to different complaints processes across Council's
Number of stage 3 complaints received	Demand	13 (Q1 2025/26)		**Static** by 0 complaints compared with Q4 2024/25 **Decrease** by 5 complaints compared with Q1 2024/25	No benchmarking data is available due to different complaints processes across Council's

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
No. of Ombudsman complaints upheld	Performance	4 (Q1 2025/26)		**Better** by 1 complaint compared with Q4 2024/25 Same by 0 complaint compared with Q1 2024/25	Kirklees - 3 🔴 Bradford - 3.6 🔴 Calderdale - 9.1 🔴 Leeds - 5.3 🟢 Wakefield - 2.2 Upheld decisions per 100,000 residents (2023/24)
Percent of Ombudsman complaints upheld	Performance	33% (4 / 12) (Q1 2025/26)		**Better** by 12 percentage points compared with Q4 2024/25 **Better** by 18 percentage points compared with Q1 2024/25	🔴 0.62 - 62% National - 80% (2023/24)
Vacancy rate (percent of vacant positions across the Council)	Performance	14% (1106 / 7,788) (End of Q1 2025/26)		**Worse** by 3 percentage point compared with the end of Q4 2024/25 **Worse** by 7 percentage points compared with the end of Q1 2024/25	Kirklees - N/A Leeds - 2.90% Q3 2023/24

Measure	Measure Type	Latest value	Trend		Latest value comparison	Benchmark
Percent of calls answered Kirklees Direct Call Centre*	Performance	66.1% (54,158 / 81,883) (Q1 2025/26)	84.5% 74.4% 66.1%	Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25 Q1 2025/26	**Worse** by 8.3 percentage points compared with the end of Q4 2024/25 **Worse** by 18.4 percentage points compared with the end of Q1 2024/25	No benchmarking data is available
Percent of follow-up calls Kirklees Direct Call Centre*	Performance	11.8% (6,417 / 54,158) (Q1 2025/26)	12.8% 12.3% 11.8%	Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25 Q1 2025/26	**Better** by 0.5 percentage point compared with the end of Q4 2024/25 **Better** by 1 percentage points compared with the end of Q1 2024/25	No benchmarking data is available

*Data is based on Kirklees Direct calls and only covers the top 7 services (Council Tax, Housing repairs, Waste, Benefits, Housing solutions, Children's and Disabled travel). The quality of call data is also always improving.

Public Health & Health Protection Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Breastfeeding initiation rates (proportion of babies whose first feed included breastmilk)*	Performance	65.2% (574 / 880) (Q4 2024/25)	Trend line: 67.7%, 65.5%, 65.2% across Q4 2021/22 to Q4 2024/25	**Worse** by 0.3 percentage points compared with Q3 2024/25 **Worse** by 2.5 percentage points compared with Q4 2023/24	⬢ Kirklees - 63.5% National - 72.4% Breastfeeding rates (Q4 2024/25)
Percentage of people taking up an NHS Health Check invite*	Performance	34% (4,787 / 14,079) (Q4 2024/25)	Trend line: 43.0%, 34.0%, 34.0% across Q4 2021/22 to Q4 2024/25	**Same** by 0 percentage points compared with Q3 2024/25 **Worse** by 9 percentage points compared with Q4 2023/24	⬢ Kirklees - 34% National - 40% Percentage of people taking up an NHS Health Check invite (Q4 2024/25)
Suicide rate per 100,000 population**	Performance	12.2 (2021-23)	Trend line: 11.4 (2019-21), 11.9 (2020-22), 12.2 (2021-23)	**Worse** by 0.3 suicides per 100,000 population compared with 2020-22 **Worse** by 0.8 suicides per 100,000 population compared with 2019-21	⬢ Kirklees - 12.2 National - 10.7 Suicide rate (persons) (January 2021 to December 2023)

*Trend data comes from local NHS Trust maternity datasets; benchmark data comes from nationally reported data; Q1 2025/26 data not available yet

**Annually collected measure, no updated data for quarter 1 2025/26

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of children who are overweight/obese in Year 6*	Performance	37.5% (2,000 / 5,333) (2023/24)	40.7% (2021/22) → 37.6% (2022/23) → 37.5% (2023/24)	**Better** by 0.1 percentage points compared with 2022/23 **Better** by 3.2 percentage points compared with 2021/22	🔴 Kirklees - 37.5% National - 35.8% (School year 2023/24)
All new sexually transmitted infection diagnoses (rate per 100,000)	Performance	505 (2024)	589 (2022) → 563 (2023) → 505 (2024)	**Better** by 58 diagnoses per 100,000 compared with 2023 **Better** by 84 diagnoses per 100,000 compared with 2022	🟢 Kirklees - 505 National - 632 (Jan-Dec 2024)
Cancer screening coverage: breast cancer*	Performance	66.2% (31,160 / 47,090) (Apr 2021 to Mar 2024)	58.5% (Apr 2018 to Mar 2021) → 62.6% (Apr 2019 to Mar 2022) → 66.2% (Apr 2020 to Mar 2023, Apr 2021 to Mar 2024)	**Better** by 3.6 percentage points compared with Apr 2020 to Mar 2023 **Better** by 7.7 percentage points compared with Apr 2019 to Mar 2022	🔴 Kirklees - 66.2% National - 69.9% (April 2021 to March 2024)
Cancer screening coverage: bowel cancer*	Performance	72.6% (48,865 / 67,280) (Oct 2021 to Mar 2024)	72.1% (Oct 2018 to Mar 2021) → 73.6% (Oct 2019 to Mar 2022) → 72.6% (Oct 2020 to Mar 2023, Oct 2021 to Mar 2024)	**Worse** by 1 percentage points compared with Oct 2020 to Mar 2023 **Better** by 0.5 percentage points compared with Oct 2019 to Mar 2022	🟢 Kirklees - 72.6% National - 71.8% (October 2021 to March 2024)

*Annually collected measure, no updated data for quarter 1 2025/26

Measure	Measure Type	Latest value	Trend				Latest value comparison	Benchmark
Cancer screening coverage: cervical cancer (aged 25-49)*	Performance	69% (52105 / 75,550) (Oct 2020 to Mar 2024)	70.5%	69.0%	69.0%	Oct 2017 to Mar 2021 Oct 2018 to Mar 2022 Oct 2019 to Mar 2023 Oct 2020 to Mar 2024	**Same** by 0 percentage points compared with Oct 2019 to Mar 2023 **Worse** by 1.5 percentage points compared with Oct 2018 to Mar 2022	🟢 Kirklees - 69% National - 67.5% (October 2020 to March 2024)

*Annually collected measure, no updated data for quarter 1 2025/26

Place

Skills & Regeneration Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Occupancy rate of council business centre units rented out (per square foot).	Performance	87.04% (14,748.30 sq ft / 169,368.17 sq ft) (Q1 2025/26)	89.0% … 86.8% … 87.0% (Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25, Q1 2025/26)	**Better** by 0.24 percentage points compared with Q4 2024/25 **Worse** by 1.96 percentage points compared with Q1 2024/25	No benchmarking data is available this is a locally specified measure
Unemployment Rate*	Performance	3.3% (7,500 / 227,500) (Q3 2024/25)	3.9% … 3.3% 3.3% (Q3 2021/22 … Q3 2024/25)	**Same** by 0 percentage points compared with Q2 2024/25 **Better** by 0.6 percentage points compared with Q3 2023/24	🛑 Kirklees - 3.3% Yorkshire and the Humber - 2.9% (Dec - Jan 24)
Business deaths**	Performance	460 (Q4 2024/25)	535 … 400 460 (Q4 2021/22 … Q4 2024/25)	**Worse** by 60 businesses compared with Q3 2024/25 **Better** by 75 businesses compared with Q4 2023/24	🟢 Kirklees - 14.84 West Yorkshire - 15.44 Business deaths per 10,000 people aged 16+ (Oct-Dec '24)

*Data taken from national dataset so there is a 6-month lag, most up to date data available is for the period Jan to Dec 2024
**Data taken from national datasets, there is a 3-month lag, most up to date data available is for Jan to Mar 2025

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of planning applications received - minor	Demand	134 (Q1 2025/26)	Q4 2022/23, Q1 2023/24, Q2 2023/24, Q3 2023/24, Q4 2023/24, Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25, Q1 2025/26 — 151 ... 130, 134	**Increase** by 4 applications compared with Q4 2024/25 **Decrease** by 17 applications compared with Q1 2024/25	● Kirklees - 2.9 Yorkshire and the Humber - 2.7 Number of minor planning application decisions per 1,000 properties (Apr 24 - Mar 25)
Number of planning applications received - other	Demand	284 (Q1 2025/26)	Q4 2022/23, Q1 2023/24, Q2 2023/24, Q3 2023/24, Q4 2023/24, Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25, Q1 2025/26 — 359 ... 319, 284	**Decrease** by 35 applications compared with Q4 2024/25 **Decrease** by 75 applications compared with Q1 2024/25	● Kirklees - 6.6 Yorkshire and the Humber - 6.5 Number of other planning application decisions per 1,000 properties (Apr 24 - Mar 25)

Highways, Streetscene & Waste Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of street lighting faults attended within published timeframes (7 working days).	Performance	81.8% (426 / 521) (Q1 2025/26)	Q1 2022/23, Q3 2022/23, Q1 2023/24, Q3 2023/24, Q1 2024/25, Q3 2024/25, Q1 2025/26 — 74.0%, 68.0%, 81.8%	**Better** by 13.8 percentage points compared with Q4 2024/25 **Better** by 7.8 percentage points compared with Q1 2024/25	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of B and C roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4.8% (2024)	Trend 2020–2024: 2.6%, 6.3%, 4.8%	**Better** by 1.5 percentage points compared with 2023 **Worse** by 2.2 percentage points compared with 2022	🔴 Kirklees - 4.8% Yorkshire and the Humber - 3% (2024)
% of A roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4.6% (2024)	Trend 2020–2024: 2.1%, 4.9%, 4.6%	**Better** by 0.3 percentage points compared with 2023 **Worse** by 2.5 percentage points compared with 2022	🔴 Kirklees - 4.6% Yorkshire and the Humber - 4% (2024)
% of U roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	29% (2024)	Trend 2020–2024: 28.0%, 28.0%, 29.0%	**Worse** by 1 percentage points compared with 2023 **Worse** by 1 percentage points compared with 2022	🔴 Kirklees - 29% Yorkshire and the Humber - 17% (2024)
People killed or seriously injured in road traffic accidents	Performance	42 (Q1 2025/26)	Trend Q1 2022/23 – Q1 2025/26: 50, 47, 42	**Better** by 5 accidents compared with Q4 2024/25 **Better** by 8 accidents compared with Q1 2024/25	🟢 Kirklees - 52 Yorkshire and the Humber - 60.4 Number of people killed or seriously injured in road traffic accidents per 100,000 population (2023)

*Annually collected measures, there is a 12 month lag in data reporting

Measure	Measure Type	Latest value	Trend				Latest value comparison	Benchmark
Percentage of household waste sent for reuse, recycling or composting (Ex NI192)*	Performance	25.8% (41,042 / 158,826) (2023/24)	2020/21	26.9% 2021/22	26.0% 2022/23	25.8% 2023/24	**Worse** by 0.2 percentage points compared with 2022/23 **Worse** by 1.1 percentage points compared with 2021/22	⬡ Kirklees - 25.8% Yorkshire and the Humber - 41% (2023/24)
Residual household waste per household (kg/household) (Ex NI191) *	Performance	611.8 (2023/24)		599.7 2022/23		611.8 2023/24	**Worse** by 12.1 Kg per household compared with 2022/23 **Better** No comparison data available for 2021/22	Kirklees - 611.8 ⬡ Bradford - 593.2 ⬡ Calderdale - ⬡ Leeds - 530.5 ⬡ Wakefield - 482.9 (2023/24)
Parking income.	Performance	£1,282,368 (Q1 2025/26)	Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 £1,367,005 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25 £1,282,368 Q1 2025/26				No comparison data available for Q4 2024/25 **Worse** by £84,637 compared with Q1 2024/25	No benchmarking data is available

*Annually collected measures, most up to date data available at time of producing the report

Homes & Neighbourhoods Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of closed damp, mould and condensation cases	Demand	4,639 (Q1 2025/26)		**Increase** by 2,042 cases compared with Q4 2024/25 **Increase** by 4051 accidents compared with Q1 2024/25	No benchmarking data is available
Average length of open damp, mould and condensation cases (in days)	Performance	99 (Q1 2025/26)		**Better** by 66 cases compared with Q4 2024/25 **Better** by 42 cases compared with Q1 2024/25	No benchmarking data is available
Proportion of homes for which all required fire risk assessments have been carried out.	Performance	100% (Q1 2025/26)		Same by 0 percentage points compared with Q4 2024/25 Same by 0 percentage points compared with Q1 2024/25	No benchmarking data is available
Percent of Fire risk assessments carried that were due to be carried out.	Performance	100% (309 / 309) (Q1 2025/26)		Same by 0 percentage points compared with Q4 2024/25 Same by 0 percentage points compared with Q1 2024/25	No benchmarking data is available

*Most up to date data available at time of producing the report

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of fire risk assessments reported to the regulator that are outstanding.	Performance	0% (Q1 2025/26)	0.0% (Q1 2024/25) ... 0.0% ... 0.0% (Q4 2024/25, Q1 2025/26)	**Same** by 0 percentage points compared with Q4 2024/25 **Same** by 0 percentage points compared with Q1 2024/25	No benchmarking data is available
Proportion of emergency responsive repairs completed within timescale.	Performance	95% (6,017 / 6,269) (Q1 2025/26)	95.00%, 95.12%, 95.69% (Q1 2022/23 – Q1 2025/26)	**Worse** by 0.69 percentage points compared with Q4 2024/25 **Worse** by 0.12 percentage points compared with Q1 2024/25	No benchmarking data is available
Number of disabled facilities grants (DFG) adaptations referrals**	Demand	900 (Q1 2025/26)	821, 805, 900 (Q1 2023/24 – Q1 2025/26)	**Increase** by 95 referrals compared with Q4 2024/25 **Increase** by 79 referrals compared with Q1 2024/25	No benchmarking data is available
Number of households on the disabled facilities grants (DFG) adapatations waiting list	Demand	826 (Q1 2025/26)	525, 711, 826 (Q1 2023/24 – Q1 2025/26)	**Increase** by 115 households compared with Q4 2024/25 **Increase** by 301 households compared with Q1 2024/25	No benchmarking data is available

Measure	Measure Type	Latest value	Trend		Latest value comparison	Benchmark
Average wait time for a disabled facilities grants (DFG) assessment of need for all tenures (weeks)*	Performance	16 (Q1 2025/26)	 16 16 11 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25 Q1 2025/26		**Same** by 0 weeks compared with Q4 2024/25 **Worse** by 5 weeks compared with Q1 2024/25	No benchmarking data is available
Average wait time to deliver disabled facilities grants (DFG) adaptations for all tenures (days)**	Performance	380 (Q1 2025/26)	 365 380 344 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25 Q1 2025/26		**Worse** by 15 days compared with Q4 2024/25 **Worse** by 36 days compared with Q1 2024/25	No benchmarking data is available

Development Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in B&B temporary accommodation.	Demand	134 (Q1 2025/26)	Trend line Q4 2022/23 to Q4 2024/25: values rise to peak 230, then fall to 146, 134	**Decrease** by 12 households compared with Q4 2024/25 **Decrease** by 96 households compared with Q1 2024/25	🛑 Kirklees - 47.6% Yorkshire and the Humber - 37.9% % of households in B&B temporary accommodation (Q4 2023/24)
Number of applicants on Housing Register	Demand	21,010 (Q1 2025/26)	Trend line Q1 2024/25 to Q1 2025/26: 18,920 rising to 20,452, 21,010	**Increase** by 558 applicants compared with Q4 2024/25 **Increase** by 2090 applicants compared with Q1 2024/25	No benchmarking data is available
Total Market Homes Delivered*	Performance	1204 (2023/24)	Trend line 2021/22 to 2023/24: 1,021, 985, 1,204	**Better** by 219 homes delivered compared with 2022/23 **Better** by 183 homes delivered compared with 2021/22	No benchmarking data is available

*Annually collected measure, most up to date data available at time of report production

Environmental Strategy & Climate Change Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average cost per child accessing home to school transport for the quarter	Performance	£844 (Q1 2025/26)		**Better** by £781 per child within the quarter compared with Q4 2024/25 **Better** by £252 per child within the quarter compared with Q1 2024/25	DfT are looking at collecting data nationally next year
Percent of Councillor enquires (across the whole Council) responded to within timeframe*	Performance	93% (1,475 / 1,581) (Q1 2025/26)		**Better** by 1 percentage points compared with Q4 2024/25 **Better** by 2 percentage points compared with Q1 2024/25	No benchmarking data is available
Number of Councillor enquires received across the whole Council*	Demand	1,831 (Q1 2025/26)		**Decrease** by 128 enquires compared with Q4 2024/25 **Increase** by 17 enquires compared with Q1 2024/25	No benchmarking data is available
Number of Hackney carriage and private hire licenses	Demand	1,317 (Q1 2025/26)		**Increase** by 158 licenses compared with Q4 2024/25 **Increase** by 238 licenses compared with Q1 2024/25	◆ Kirklees - 8.1 West Yorkshire - 8.1 Total licensed vehicles (Taxis, Private Hire Vehicles (PHVs)) per 1,000 people aged 16+ (Apr-2024)

*Most up to date data available at the time of report production

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of noise pollution complaints	Demand	927 (Q1 2025/26)	Q1 2023/24 · Q2 2023/24 · Q3 2023/24 · Q4 2023/24 · Q1 2024/25 · Q2 2024/25 · Q3 2024/25 · Q4 2024/25 · Q1 2025/26 932 · 671 · 927	**Increase** by 256 complaints compared with Q4 2024/25 **Decrease** by 5 complaints compared with Q1 2024/25	🛑 Kirklees - 8.2 Yorkshire and the Humber - 8.1 Rate of complaints about noise per 1,000 population (2020/21)
Food hygiene percent of premises rated 4 stars	Performance	19.67% (701 / 3,564) (End of Q1 2025/26)	Q1 2024/25 · Q2 2024/25 · Q3 2024/25 · Q4 2024/25 · Q1 2025/26 20.2% · 19.8% · 19.7%	**Worse** by 0.1 percentage points compared with the end of Q4 2024/25 **Worse** by 0.5 percentage points compared with the end of Q1 2024/25	No benchmarking data is available
Food hygiene percent of premises rated 5 stars	Performance	70.9% (2527 / 3,564) (End of Q1 2025/26)	Q1 2024/25 · Q2 2024/25 · Q3 2024/25 · Q4 2024/25 · Q1 2025/26 68.3% · 71.0% · 70.9%	**Worse** by 0.1 percentage points compared with the end of Q4 2024/25 **Better** by 2.6 percentage points compared with the end of Q1 2024/25	No benchmarking data is available
Carbon dioxide equivalent (CO2e) emissions for the District (measured in kilotonnes of carbon dioxide equivalent (KT CO2e))*	Performance	1,945 (2021)	2019 · 2020 · 2021 2,023 · 1,806 · 1,945	**Better** by 139 KT CO2e compared with 2020 **Worse** by 78 KT CO2e compared with 2019	Kirklees - 1809 🛑 Bradford - 2009 🟢 Calderdale - 965.8 🛑 Wakefield - 1994.8 CO2e emissions for the District (KT CO2e) (2022)

*Annually collected measure, most up to date data available at the time of report production